

# Ayrshirehousing

## OUR PERFORMANCE



Our latest development at Cross Gait, Ayr

### OUR MISSION

We aim to enhance the wellbeing of our tenants and wider communities of Ayrshire through high quality housing and related services.

## REPORT ON THE SCOTTISH SOCIAL HOUSING CHARTER 2016

Welcome to our third report on the Scottish Social Housing Charter. By 31st May each year we must supply the Scottish Housing Regulator with information on our progress in meeting the outcomes and standards of the Scottish Social Housing Charter. In addition we must provide information to our tenants on our performance against these outcomes. We asked our Tenant Focus Group how they wanted this information presented and they said:

- They did not want an expensive publication.
- They liked the mix of text, graphics and pictures.
- They requested an additional graph showing a breakdown of where money was spent.
- They liked the year-to-year comparisons and the use of icons to highlight any drops in performance.

After reading this report we are keen to find out what you think about our performance and whether you think we have got it right. **The back page of the newsletter tells you about the different ways you can get in touch with us.**

