

Annual Assurance Statement 2021

As a registered social landlord, Ayrshire Housing's Board must assure its tenants, other service users and the Scottish Housing Regulator (SHR) each year that the association complies with the SHR's regulatory requirements and standards.

In doing so, we confirm that the association:

- achieves the objectives of the Scottish Social Housing Charter for tenants, people who are homeless and others who use its services.
- meets all its legal obligations associated with housing and homeless services, equality and human rights, and tenant and resident services.
- has sufficient evidence to be confident that it does indeed meet the SHR's requirements.

We thank all our tenants and the others to whom we provide services for their patience over the past eighteen months. Whilst we are proud to have maintained basic services throughout, we are conscious that the priority is to return service and home improvement levels to their expected standards as soon as possible.

We recognise the financial pressures and uncertainty that many of our tenants and applicants face. We are focused on keeping rents reasonable whilst ensuring that our services meet people's needs and expectations.

At its meeting of 27 October 2021, the Board agreed to this statement being sent to the SHR and made available to our tenants and other service users.

Signed on behalf of the Board

Simon Leslie
Chair